**5.1.5:** Modes employed by the University to attend to learners’ queries

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| Online Help Desk | [14.139.237.190/grv/](http://14.139.237.190/grv/) |
| Toll free Number--1800120111333 | <http://www.uprtou.ac.in/> |
| Social Media | * <https://www.facebook.com/uprtou.allahabad.1> * <https://www.youtube.com/channel/UClQ-bU5zhdO_PlhwZGP__xg> * <https://twitter.com/uprtou_pro> |
| E-mail support | lss@uprtou.ac.in |
| Teleconferencing | 7525048048, 7525048003 |
| Web conferencing | <http://14.139.237.190/webcast_lecture_schd.php> |
| Learner Services Centre/ Inquiry counter | <http://www.uprtou.ac.in/lss.php> |
| Postal communication | SLM delivery |